



PUBLIC NOTICE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER ROGERSVILLE PWS Public Water System Failed to Maintain 4 log Treatment of Viruses

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system is required by the Missouri Department of Natural Resources to treat its well water so that there is at least 99.99% inactivation or removal of viruses. This 99.99% virus inactivation or removal is referred to as 4 log treatment. To ensure our water system is maintaining at least 4 log treatment, our water system is required to maintain a minimum disinfectant concentration every day that water from the ground water source is served to the public. During May 2022, we did not maintain the minimum disinfectant concentration necessary to prove 4 log treatment. As a result, our water system is in violation of the Ground Water Rule treatment technique requirement for maintaining adequate treatment prior to the first customer.

What should I do?

1. For this type of violation, actions such as boiling drinking water are usually not deemed necessary for the general population. However, if you have specific health concerns, consult your doctor.
2. People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

What does this mean?

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches. While we have not detected any evidence of contamination in our source water, we failed to maintain the required level of treatment entering the distribution system.

As our customers, you have a right to know what happened and what we are doing to correct this situation.

What happened? What is being done? (Describe corrective action.)

mechanical failure, part replaced within 2 hour period, system flushed to remove potential low chlorinated water.

For more information, please contact water system staff indicated below:

City Hall at 417-753-2884 or P.O. Box 19 Rogersville, MO 65742
(name of water system contact) (phone number) (mailing address)

Additionally you may contact the Missouri Department of Natural Resources' Southwest Regional Office at 417-891-4300 or Public Drinking Water Branch at (573) 526-6925.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This public notice is for ROGERSVILLE PWS.
State Water System ID#: MO5010699

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